

**UT TeleCampus Communiqué**  
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**UTTC Pre-proposal Videoconference March 6**

Are you interested in submitting a proposal to the UT TeleCampus for online course and/or program development? The next deadline for responding to our Request for Proposals is April 20, 2008. The TeleCampus will hold a pre-proposal videoconference on March 6<sup>th</sup> from 10:00 a.m. to 12:00 p.m. CST to help you prepare your proposal and to answer your questions. Even if you are not planning to submit a proposal for this round, you are encouraged to attend if you are curious about the process. Please feel free to circulate this information to your colleagues, both faculty and staff. The list of campus sites for the videoconference is attached. For planning purposes we would like to know who is planning to attend. Please RSVP to Michelle Leija at <mailto:mleija@utsystem.edu>.

Information regarding the RFP process can be found at

<http://telecampus.utsystem.edu/facultyresources/partneringwithuttc/gettingstarted/requestforproposals.aspx>.

**Register Now for IOL 2008**

The upcoming *Innovations in Online Learning* conference is shaping up to be our best one yet. Take advantage of our early-bird rate and [register now](#) to attend this year's conference May 21-23. While you are making your travel plans, remember that a limited number of [conference hotel](#) rooms are reserved at the state rate. Don't miss this chance to network with your colleagues across UT System and find out how they are uniquely approaching the field of online education.

**Nominations being accepted for the UT System Library Integration Award**

The Directors of UT System Libraries will confer the fourth annual award to a UT System faculty member at the *Innovations in Online Learning* (IOL) conference, to recognize the efforts of the team involved in integrating library resources into course curriculum.

The UT System Library Directors are seeking nominations from within UT System of online, hybrid, or web-enhanced courses that integrate library resources into their curriculum. Examples of library integration are:

- a course that includes a link to the library and/or to assigned readings;
- a course that has a librarian lead a discussion board exercise;
- a course that includes research in the library's digital collection.

To learn more, visit [http://telecampus.utsystem.edu/exterior/iol\\_2008/library.aspx](http://telecampus.utsystem.edu/exterior/iol_2008/library.aspx). To submit a nomination, go to the nomination form at <http://library.utb.edu/uttc/uttc.php>.

### **New Program Announcements: M.Ed. Instructional Specialist and Ph.D. in Nursing**

In fall 2008, UT El Paso will launch its [Master of Education - Instructional Specialist](#) program that provides advanced professional education knowledge and skills for application in school and non-school settings. Students pursuing this online degree plan may choose to concentrate course work in the areas of bilingual education or early childhood education.

The anticipated [Ph.D. in Nursing](#) program web pages are now live on our site as [promotion for this program](#) - the first doctoral nursing degree offered online in Texas - begins. The Ph.D. in Nursing will help prepare nurse educators of tomorrow and is part of a growing number of online nursing and allied health programs offered via the UT TeleCampus.

### **UTTC Birthday Reflections**

A reminder that UTTC will be celebrating our 10th year this May and we're hoping to compile snapshots of special UTTC moments from members of our community. Do you have any interesting or fun recollections of your experiences? Do you have any pivotal moments to share? What's been your favorite aspect of working with UTTC? Please [share your story](#).

### **UTTC Help Desk Process Change regarding Referrals of Students to Instructors**

The new UT TeleCampus help desk partner, SunGard, took over support on February 4.

There is one change in processes that may be of interest to faculty teaching courses. In the past, when a student was referred to the course instructor, that instructor received a copy of the emailed ticket when it was sent to the student. Now, only the student receives the email with the copy of the information provided to them by the help desk.

So, it is the responsibility of the student to take the action that was recommended to them, and to contact the instructor. If you are teaching a course and need documentation of a student's call to the help desk, please contact Student and Faculty Services staff at <mailto:telecampus@utsystem.edu> or 1-888-Texas-16 to have a copy of a help desk ticket emailed to you. As a reminder, no staff member at the TeleCampus or at the TeleCampus Help Desk will take an action that may affect a student's grade without the permission of the faculty member. For example, staff members will not make assignments available, reset tests, or turn in assignments for students. On the other hand, staff members will do everything they can to help a student within these guidelines. For example, if a test is not

set for force completion, the help desk staff member will tell a student who has a problem to return to the test and to notify the faculty member later, if needed, to tell them that they lost access. Also, if you need assistance resetting a test or making an assignment available, please call the help desk and they will walk you through the steps needed. For additional information about help desk policies and procedures, contact Lori McNabb at <mailto:lmcnabb@utsystem.edu> or 512/499-4768.

### **Chat with a UT System Librarian Now**

If you or your students need research or reference assistance, help is just a click away.

UT System Librarians staff a chat service Monday through Thursday from noon until midnight, Friday from noon until 4pm, and Sunday from 6pm until midnight, all times Central. This service may be used by all UT System students, whether or not they are enrolled in a UTTC course. Access the Ask a UT System Librarian chat service at <http://www.lib.utsystem.edu/students/ask.html>. In addition, the UTTC Librarian is available Monday through Friday during regular business hours at [uttclibrary@utsystem.edu](mailto:uttclibrary@utsystem.edu) or 1-888-TEXAS16.

### **Website Survey Reminder**

Last month we sent you a link to a short survey regarding our redesigned website. If you haven't already done so, please take a few minutes to fill out our [Website Redesign Satisfaction Survey](#) and let us know what you think of the improvements and new look.

### **Enrollment for Spring 2008 Courses**

Enrollment for this semester totaled 5,093 on campus census dates. These enrollments represent 191 courses from 13 campuses. The largest programs are General Education (1,051), Criminology and Criminal Justice (969), MBA (496), Alternative Teacher Certification (295), Kinesiology (250), and Literacy Studies (247). Campuses with the most enrollments through UTTC are UT Arlington (1,412), UT El Paso (1,035), UT Brownsville (885), and UT Permian Basin (804).

### **UTTC Exhibits at TCEA Conference**

Each February thousands of teachers and technologists come to Austin for the Texas Computer Education Association conference. Communication Services has been promoting your online programs at this conference for several years, and we did again this year. There was a record number of attendees with 8,504 people registering. Promotional materials and literature were distributed to more than 1,500 individuals. As usual, we had several people walk up to the booth and introduce themselves as current students. This year we also had several graduates come by to say hi and talk about their positive experiences with the program and faculty involved.

While we have conference signage of all programs, the primary programs we promoted were: M.Ed. in Educational Technology, M.Ed. in Curriculum and Instruction, MAT in Science Education, UTOPs – our superintendent certificate program, and the new master's degree for instructional specialists. TRACK and ATCP also continued to draw interest from attendees who wanted to share the information with colleagues.

Many came by to see if we were announcing an Ed.D. as they had hoped to be among the first enrollees, but not yet. Other programs they were looking for (but we do not offer) included a master's in education administration and graduate level programming in library science.

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